

Procurement Procedures And Service Delivery In Government Animal Breeding Agencies: A Case Study of The National Animal Genetic Resources Centre And Data Bank

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Introduction

The study examined the relationship between procurement procedures and service delivery in public animal breeding agencies with focus on the National Animal Genetic Resources Centre and Data Bank (NAGRC&DB), Uganda as the case study.

Objectives

The study was guided by the objectives:

1. to examine the relationship between procurement planning procedures and service delivery at NAGRC&DB,
2. to establish the relationship between bid evaluation procedures and service delivery at NAGRC&DB,
3. to examine the relationship between contract management procedures and service delivery at NAGRC&DB.

Methodology

The study adopted a phenomenological, positivism, case study and cross sectional design using both quantitative and qualitative methods. A sample of 97 from a population of 138 was determined using Krejcie and Morgan's table. The study used the purposive, convenience, census and simple random sampling techniques. Data were collected through survey, interview and document review methods using self administered questionnaires, interview guides, and document review checklists as instruments.

Key findings

The the study indicated that multiple regressions yielded a coefficient R i.e. $r = 0.557$ using all predictors i.e. procurement planning procedures, bid evaluation procedures, and contract management procedures simultaneously, and adjusted R square was 0.296. This implies that a 55.7% change in service delivery by NAGRC&DB can be predicted by a 29.6% value change in the three predictors. This led to the rejection of the null hypothesis that there was no significant relationship between procurement procedures and service delivery at NAGRC&DB and hence the adoption of the alternative hypothesis, which was that there was a significant relationship between procurement procedures and service delivery at NAGRC&DB.

Key recommendations

The study recommended that procurement planning processes should incorporate unique demands from certain units to help realize cost effective service, and a more integrated and detailed analysis of needs. Bid evaluation should use more appropriate bid evaluation criteria and methods to help realize the quality

service requirements of farmers and staff. Contract management should have greater emphasis on contract implementation plans, progress reports, and contract management files.

Key references

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