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Competitive bidding and service delivery in parastatal organisations in Uganda: a case of Uganda Printing and Publishing Corporation (UPPC)

Nabukalu Florence⁴⁵

Keywords: *Competitive Bidding, Service Delivery, Parastatal Organisations, Corporation*


Introduction

The study examined the contribution of competitive bidding to service delivery in parastatals in Uganda. It focused on Uganda Printing and Publishing Corporation.

Study objectives

The study was guided by three objectives:

⁴⁵ Nabukalu Florence graduated in February, 2021 with a Master of Procurement and Logistics Management from Nkumba University

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1. to examine how bid solicitation enhances decision making at Uganda Printing and Publishing Corporation,
 2. to examine the bid evaluation process used at Uganda Printing and Publishing Corporation,
 3. to examine the relationship between contract management and service delivery at Uganda Printing and Publishing Corporation.

Methodology

The study adopted a phenomenological design divided into research approach, research strategy, research duration, and the research classification. The study population was 110 and a sample size of 100 respondents of which 89 participated.

Key findings

Results revealed that the most effective contributor to service delivery is contract management (Adjusted R Square of 78.1%), followed by bid solicitation (Adjusted R Square of 71.2%) and the least contributor is the bid evaluation process (Adjusted R Square of 49.8%).

Key recommendations

The study suggests that UPPC should endeavor to give its suppliers enough time to execute the contracts and plan procurement in time such that suppliers' performance can be enhanced. Besides, UPPC should engage qualified personnel during the bid evaluation process to ensure that there is organised examination and comparison of bids for selecting the best supplier/offer.



Key references

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