

## **Factors Influencing Decision Making In Urban Authorities In Uganda: A Case Study Of Kampala Capital City Authority**

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### **Introduction**

The study examined the factors influencing decision making in urban authorities in Uganda, basing on a case study of Kampala Capital City Authority.

### **Objectives**

The study was guided by the three research objectives;

1. to examine how KCCA provided timely and accurate information as a way of creating strategic solutions,
2. to assess how KCCA ensured inclusiveness of all relevant employees in decision-making process for successful strategic processes in the authority,
3. to examine how KCCA enabled the implementation of laws and regulations for improved city development.

### **Methodology**

The study used a phenomenological approach and used quantitative and qualitative techniques. The target population was 75 individuals out of whom a sample size of 63 respondents was selected for the study using Yamane's formula. The researcher used purposive, Convenience, and simple random sampling techniques. The study used face to face interviews in order to save time and the primary data was collected by using structured questionnaires that was self-administered by the respondents. Secondary data was collected through document

reviews.

### **Key findings**

The hypothesis rejected the null, which means that influencing factors significantly facilitated decision making at the KCCA. The findings revealed that decisions go through a uniform and old practiced system.

### **Key recommendations**

The study suggested that the stakeholders need more help in understanding the benefits of employees' participation in the management of employees.

### **Key references**

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